

Deputy City Manager Tracy Montgomery



Tracy served as the city's first Emergency Manager since November of 2018. She was appointed Acting Deputy City Manager in October 2021 and transitioned to the role permanently in January 2022.

She serves the Police, Emergency Management, Information Technology, Public Works and Marketing and Communications Departments. These are the teams that provide public safety, security services, transportation, sanitation, engineering and informative and transparent messaging to the City and Community at large.

She is a Certified Public Manager (CPM) through the Bob Ramsey School of Executive Education at Arizona State University; is a graduate of the FBI National Academy's 208th Session; served as a Community Fellow at the Morrison Institute for Public Policy at Arizona State University for 8 years, and is a Certified Emergency Manager (CEM) through the International Association of Emergency Managers. Montgomery holds a Bachelor's Degree in Business Administration from University of Phoenix; a Master's Degree in Education with an emphasis on Counseling and Human Development from Arizona State University; and a Master's Degree in Security Studies from the Naval Post Graduate School.

In addition she holds many National Incident Management System (NIMS) certifications including Incident Commander, and was a member of the Phoenix Police/Fire Type 2 Incident Management Team. Before joining Surprise, Tracy oversaw the Technical Services and Homeland Security Divisions for the City of Phoenix Police Department as an Assistant Police Chief where she focused on city and regional preparedness. Montgomery was the Executive Steering Committee Co-Chair for the Arizona Counter Terrorism and Information Center (ACTIC), and was instrumental in the establishment of the valley's Regional Interoperable Public Safety Communications System, known as the Regional Wireless Cooperative. In her last assignment she oversaw the delivery of public safety services at Sky Harbor International Airport.